



Dr. Duré Hussain
VP, Medical Strategy and Commercial
Consulting

With a background in clinical practice, Dr. Hussain brings a unique perspective to the company by intersecting technology, healthcare, and access. She is passionate about breaking down global infrastructure barriers and promoting health equity. Dr. Hussain's journey with Swoop began after meeting a fellow physician who explained the unlimited potential of scaling medical conversations through advanced AI; this resonated especially after observing telecommunications were far more accessible than healthcare first-hand in her work overseas. In her role as a commercial consultant, Dr. Hussain ensures that current customers can reach out during escalations and provides training and support for data questions. She also communicates with customers during sales calls, addressing concerns from the Medical Legal Review (MLR) process to the quality and effectiveness of the conversation.